

Chairman's Pen

My dear fellow exporters,

The Council has received complaints from some of our members that they are unable to receive Drawback through RTGS/NEFT if the name of their company have some special character like brackets (). We have taken up the matter with the concerned Department of the Ministry of Finance.

EEPC India has now been informed that this problem has been reported in case of State Bank of India only and has nothing to do with the Customs EDI Systems. The Customs has taken up the matter with the State Bank of India who have stated that they would make appropriate changes in their process for transferring money through RTGS/NEFT so that such errors do not re-occur.

*Further, the Department has also informed us that ICEGATE has now launched an enquiry where-by the exporters can check Shipping Bill wise Drawback amounts sanctioned to them during 30 day period at any Customs location in the country by entering their **IEC number as user-name and PAN No. as password**. You can use **this facility on <http://www.icegate.gov.in>**.*

This is for your information.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Aman Chadha'. The signature is fluid and cursive.

(AMAN CHADHA)