



Overseas Market Information

UK (United Kingdom)

Synopsis of the Country

Capital	: London
Currency	: Pound Sterling (GBP)
Languages	: English, Welsh, Scottish
Population	: 60943912 (July 2008 est.)
Total Area	: 244820 sq. kms
GDP	: \$2.787 trillion (2008 est.)
GDP Growth Rate	: 1.1% (2008 est.)
GDP Per Capita	: \$40,400 (2008 est.)
Major Exports	: Manufactured goods, fuels, chemicals; food, beverages, tobacco
Exports Value	: \$468.7 billion f.o.b. (2008 est.)
Major Countries of Export	: US, Germany, France, Ireland, Netherlands, Belgium, Spain, Italy
Major Imports	: Manufactured goods, machinery, fuels, foodstuffs
Imports Value	: \$645.7 billion f.o.b. (2008 est.)
Major Countries of Import	: Germany, US, China, Netherlands, France, Belgium, Norway, Italy

The United Kingdom is the world's fifth-largest economy. Since the market reforms instituted by Prime Minister Margaret Thatcher in the 1980s, Britain has experienced steady economic growth, outpacing other large EU economies. The Labor government of Tony Blair promoted an open, global economic outlook and made stability a priority. The Bank of England's independence contributes to monetary stability. The City of London remains one of the world's leading centers of commerce; London financial markets appear to have gained a significant international competitive advantage as a result of implementation in the United States of the Sarbanes-Oxley Act. The U.K. is now the world's top destination for foreign direct investment. As with most other Western European countries, Britain faces demographic challenges. Reform of public services, especially the National Health Service, is necessary but politically sensitive.

Trade Policy

The U.K.'s trade policy is the same as that of other members of the European Union. The common EU weighted average tariff rate was 2.1 percent in 2005. Non-tariff barriers reflected

in EU policy include agricultural and manufacturing subsidies, import restrictions for some goods and services, market access restrictions in some service sectors, non-transparent and restrictive regulations and standards, and inconsistent customs administration across EU members. Ten points were deducted from the U.K.'s trade freedom score to account for non-tariff barriers.

Government Intervention

Total government expenditures, including consumption and transfer payments, are very high. Government spending has risen steadily since the 1990s and in the most recent year equaled 44.6 percent of GDP. Spending restraint is a priority for authorities moving forward. Public debt hovers at 40 percent of GDP.

Foreign Investment

Foreign investors receive the same treatment as domestic businesses, and there are few restrictions on foreign investment. The government rarely blocks foreign acquisitions, but registered companies must have at least one U.K.-resident director. The investment code and bureaucracy are generally transparent and efficient. Residents and non-residents may hold foreign exchange accounts. Payments and proceeds on invisible transactions and current transfers are not subject to restrictions, and profits can be repatriated freely. Foreign investors may purchase land.

Banking & Finance

The U.K.'s financial system is efficient and competitive, offering all forms of financial services. Credit is allocated on market terms. Supervision is prudent, regulations are transparent, and oversight is maintained by an independent institution. There are no state-owned banks, but some government agencies provide grants and financing, and the Post Office provides some personal banking services. The insurance market is the world's third largest. Most large foreign insurers are represented, and many account for significant market shares. The London Stock Exchange is one of the world's largest exchanges.

Property Rights

The overall freedom to conduct a business is strongly protected under the U.K.'s regulatory environment. Starting a business takes 13 days, compared to the world average of 38 days. Obtaining a business license takes less than the world average of 225 days and is not costly. Bankruptcy proceedings are easy and straightforward.



Economic Indicators

Economic forecasts

The Gross Domestic Product registered a sharp decline, mainly due to the international financial crisis that has affected the UK. The country is the 5th global largest economy in terms of importance, and the second in EU. It is the 2nd largest recipient of foreign direct investments in the world. Its economy is highly developed and diversified, with extended services of social protection, providing a high standard of living to most of its residents. The unemployment rate is one of the lowest in Europe. The country still has to face four major challenges: its economic recover, its financial system improving, the public services modernization (transport, education, health, etc.) and the pension system reform. In 2008 Britain showed a sharp decline in growth. In 2009 it will be negative and will bounce back in 2010.

GDP Indicators	2006	2007	2008	2009	2010
GDP (billions USD)	2,435.70	2,804.44	2,787.37e	-	-
GDP (constant prices, annual % change)	2.8	3.0	0.8	-1.1e	0.9
GDP per capita (USD)	40,238	46,099	45,681e	-	-
General government balance (in % of GDP)	-2.2	-2.9	-5.3e	-6.7	-6.8
Inflation rate (%)	2.3	2.3	3.7e	2.7	1.9e
Unemployment rate (% of the labor force)	5.4	5.4	5.5	6.8	8.2
Current Account (billions USD)	-83.35	-105.01	-53.50e	-34.93	-50.01
Current Account (in % of GDP)	-3.4	-3.8	-1.9e	-1.5e	-2.1

(Source: IMF - World Economic Outlook Database; OECD - Economic Outlook nÂ°84

Note : (e) Estimated data

Socio-demographic indicators	2008	2009	2010
Unemployment rate (%)	5.5	6.8	8.2

technologies, biotechnology, renewable energies, aircrafts industry and defense. The services sector is the driving force behind the economy. London is Europe's largest financial market place, at par with New York.

Main sectors of industry

Agriculture sector contributes only very few to the GDP but is very productive. Cattle breeding is still the major agricultural activity, despite "mad cow" and "foot and mouth" disease crisis.

Fishing sector is also well developed. UK has considerable mineral resources. Once the world's 10th largest oil producer with huge gas reserves, its production is leveling fast. Groups like BP and Shell are still among the global leaders in the petroleum industry.

Manufacturing industry is not very competitive. The sectors having good potential are information and communication

Breakdown of economic activity by sector	Agriculture	Industry	Services
Value added (annual % change)	-1.7	0.3	3.6
Value added (in % of GDP)	0.9	24.1	75.0
Employment by sector (in % of total employment)	1.4	22.0	76.3

(Source : World Bank - World Development Indicators - last available data)

Monetary indicators	2003	2004	2005	2006	2007
British Pound (GBP) - Average annual exchange rate for 1 USD	0.61	0.55	0.55	0.54	0.50

(Source : World Bank - World Development Indicators)

Foreign trade in figures

The UK is one of the leading trading nations in the world. It is the second largest exporter and the third largest importer of commercial services, and the seventh largest and fourth largest importer of merchandise (Source : WTO, 2007). UK top trade partners are EU, USA and China. In 2008 the UK showed a trade deficit. The balance would remain negative in the coming years.



Investments

Foreign trade indicators	2003	2004	2005	2006	2007
Imports of goods (millions USD)	387,254	461,133	509,394	590,473	617,796
Exports of goods (millions USD)	307,799	349,657	384,318	447,585	442,278
Imports of services (millions USD)	127,250	149,916	164,584	177,261	200,217
Exports of services (millions USD)	158,615	197,431	209,435	234,453	277,210
Imports of goods and services (annual % change)	2.0	6.6	7.0	11.8	-
Exports of goods and services (annual % change)	1.7	4.9	7.9	11.6	-
Imports of goods and services (in % of GDP)	28.4	28.4	30.2	32.9	-
Exports of goods and services (in % of GDP)	25.7	25.4	26.6	28.7	-
Trade Balance (millions USD)	-79,455	-111,476	-125,076	-142,888	-175,518
Trade Balance (including service) (millions USD)	-48,090	-63,961	-80,225	-85,696	-98,526
Current Account (millions USD)	-24,468	-35,184	-54,996	-93,616	-115,243
Current Account (in % of GDP)	-1.3	-1.6	-2.5	-3.9	-4.2
Foreign trade (in % of GDP)	54.1	53.7	56.8	61.6	-

(Source : World Bank - World Development Indicators)

Main partner countries

Main customers (% of exports) 2007

United States	14.7%
Germany	11.1%
France	8.2%
Ireland	8.0%
Netherlands	6.8%
Other partners	51.2%

Main suppliers (% of imports) 2007

Germany	14.3%
United States	8.5%
China	7.5%
Netherlands	7.3%
France	7.1%
Other partners	55.3%

(Source: Comtrade)

Main products

Main exports (% of exports) 2007

Nuclear reactors, boilers, machinery and mechanical appliances; parts thereof	16.0%
Mineral fuels, mineral oils and products of their distillation; bituminous substances; mineral waxes	10.6%

Main exports (% of exports) 2007

Vehicles other than railway or tramway rolling-stock, and parts and accessories thereof	10.1%
Electrical machinery and equipment and parts thereof; sound recorders and reproducers, television	8.3%
Pharmaceutical products	6.4%
Other products	48.6%

Main imports (% of imports) 2007

Nuclear reactors, boilers, machinery and mechanical appliances; parts thereof	13.3%
Vehicles other than railway or tramway rolling-stock, and parts and accessories thereof	12.2%
Electrical machinery and equipment and parts thereof; sound recorders and reproducers, television	10.1%
Mineral fuels, mineral oils and products of their distillation; bituminous substances; mineral waxes	9.5%
Pharmaceutical products	3.2%
Other products	51.9%

(Source : Comtrade)


India's Total Trade with UK
EXPORT TO UK (2005-06, 2006-07, 2007-08), ALL COMMODITIES

(in US\$)

<i>Exporting Country</i>	<i>Importing Country</i>	<i>Commodity Name</i>	<i>US \$ Million Cumulative 2005-06 val</i>	<i>US \$ Million Cumulative 2006-07 val</i>	<i>US \$ Million Cumulative 2007-08 val</i>
India	UK	All Commodities	5058.54	5614.24	6583.08

EXPORT TO UK (2005-06, 2006-07, 2007-08), ALL COMMODITIES

(in Rs.)

<i>Exporting Country</i>	<i>Importing Country</i>	<i>Commodity Name</i>	<i>Rs. Lakh Cumulative 2005-06 val</i>	<i>Rs. Lakh Cumulative 2006-07 val</i>	<i>Rs. Lakh Cumulative 2007-08 val</i>
India	UK	All Commodities	2239920.88	2542128.99	2649032.43

IMPORT FROM UK (2005-06, 2006-07, 2007-08), ALL COMMODITIES

(in US\$)

<i>Exporting Country</i>	<i>Importing Country</i>	<i>Commodity Name</i>	<i>US \$ Million Cumulative 2005-06 val</i>	<i>US \$ Million Cumulative 2006-07 val</i>	<i>US \$ Million Cumulative 2007-08 val</i>
UK	India	All Commodities	3929.72	4171.67	4959.55

IMPORT FROM UK (2005-06, 2006-07, 2007-08), ALL COMMODITIES

(in Rs.)

<i>Exporting Country</i>	<i>Importing Country</i>	<i>Commodity Name</i>	<i>Rs. Lakh Cumulative 2005-06 val</i>	<i>Rs. Lakh Cumulative 2006-07 val</i>	<i>Rs. Lakh Cumulative 2007-08 val</i>
UK	India	All Commodities	1740081.48	1888929.92	1995723.89

India's Engineering Exports to UK
EXPORT TO UK, ENGG. GOODS (FOR 2005-06, 2006-07, 2007-08)

(in US\$)

<i>Exporting Country</i>	<i>Importing Country</i>	<i>Commodity Name</i>	<i>Unit</i>	<i>US\$ Million Cumulative 2005-06 val</i>	<i>US\$ Million Cumulative 2006-07 val</i>	<i>US\$ Million Cumulative 2007-08 val</i>
India	UK	Mica	Kgs	0.16	0.11	0.05
India	UK	Ferro alloys	Tonnes	0.62	1.57	4.01



(in US\$)

<i>Exporting Country</i>	<i>Importing Country</i>	<i>Commodity Name</i>	<i>Unit</i>	<i>US\$ Million Cumulative 2005-06 val</i>	<i>US\$ Million Cumulative 2006-07 val</i>	<i>US\$ Million Cumulative 2007-08 val</i>
India	UK	Aluminium other than products	Kgs	1.00	0.86	1.68
India	UK	Manufactures of metals		312.27	346.22	406.74
India	UK	Iron & steel bar/rods	Tonnes	12.86	20.21	26.77
India	UK	Primary & semi-finished iron & steel	Tonnes	72.56	87.94	99.01
India	UK	Machine tools		12.82	11.96	12.54
India	UK	Machinery & instruments		373.78	447.34	553.19
India	UK	Transport equipment		155.75	180.99	199.84
India	UK	Non-ferrous metals	Kgs	13.24	29.31	25.36
India	UK	Residual engineering items		5.33	8.33	11.53
TOTAL				960.39	1134.84	1340.72

India's Engineering Imports from UK

IMPORT FROM UK ENGG. GOODS (FOR 2005-06, 2006-07, 2007-08)

(in US\$)

<i>Exporting Country</i>	<i>Importing Country</i>	<i>Commodity Name</i>	<i>Unit</i>	<i>US\$ Million Cumulative 2005-06 val</i>	<i>US\$ Million Cumulative 2006-07 val</i>	<i>US\$ Million Cumulative 2007-08 val</i>
UK	India	Machine tools		34.97	67.63	69.48
UK	India	Non-electrical machinery		468.58	607.40	897.27
UK	India	Electrical machinery		64.08	68.14	65.64
UK	India	Professional inst, optical goods etc.		107.67	107.95	250.53
UK	India	Transport equipment		93.83	144.55	245.06
UK	India	Primary steel pig iron based items	Tonnes	4.73	7.22	8.02
UK	India	Iron & steel	Tonnes	97.14	101.18	90.21
UK	India	Manufactures of metals		57.37	61.23	75.6
UK	India	Non-ferrous metals		38.23	60.34	114.58
TOTAL				966.60	1225.64	1716.39

Investing in UK

FDI in figures

The UK is the second largest destination of foreign direct investment (FDI), according to the United Nations Conference on Trade and Development (UNCTAD). In 2008 the stream of IDE was in decline and should follow this tendency during the next years.

One of the realm strengths is that London is the financial capital of Europe. Furthermore, Great Britain possesses a strong currency and is one of the most important European markets. The main weakness of the country is the too important influence of the financial sector in the GDP.



Foreign Direct Investment	2005	2006	2007
FDI inward flow (millions USD)	177,901	148,189	223,966
FDI stock (millions USD)	850,962.7	1,133,437.0	1,347,688.4
Performance Index*, world ranking	47	34	29
Potential Index**, world ranking	3	3	-
Number of Greenfield investments***	633	669	641
FDI inwards (in % of GFCF****)	15.7	47.7	36.2
FDI stock (in % of GDP)	38.1	47.6	49.1

(Source : UNCTAD, World Investment Report)

Note : * The UNCTAD Inward FDI Performance index is based on a ratio of the country's share in global FDI inflows and its share in global GDP. ** The UNCTAD Inward FDI Potential index is based on 12 economic and structural variables such as GDP, foreign trade, FDI, infrastructures, energy use, R&D, education, country risk. *** Green field investments are a form of foreign direct investment where a parent company starts a new venture in a foreign country by constructing new operational facilities from the ground up. **** Gross fixed capital formation (GFCF) measures the value of additions to fixed assets purchased by business, government and households less disposals of fixed assets sold off or scrapped.

Why you should choose UK

Strong points

The World Bank found that it takes 13 days to set up a business in UK, compared to the European average of 32 days. It ranks the UK first in Europe and sixth in the world to operate a business. Favorable environment for foreign investors due to low tax rate. London is the world's leading financial services centre on a number of key performance indicators and was voted top European city by the European Cities Monitor.

Weak points

Bad quality infrastructure. Foreign competition in industrial sectors, crisis in financial sector.

Government measures to motivate or restrict FDI

Once established in the UK, foreign owned companies are treated no differently from UK firms. Within the EU, the British Government is a strong defender of the rights of any British registered company, irrespective of its nationality of ownership.

Bilateral investment conventions signed by the UK

The UK has concluded 106 Bilateral Investment Treaties (BITs) with other countries, of which 94 are in force.

Business hours

Banks open from Monday to Friday, from 9.30 to 15.30. In the City district of London, banks close at 15.00 and some are open on Saturday morning but schedules and services are very variable. Most shops have long opening hours and some supermarkets are even open 24 hours a day until 4pm on a Sunday.

Visa Information

Working Holiday Visa

If you are aged between 17 and 30 you may be eligible for a working holiday visa.

You qualify as a working holidaymaker if you are from :

Antigua and Barbuda, Australia, The Bahamas, Bangladesh, Barbados, Belize, Botswana, Brunei, Darussalam, Canada, Cameroon, Dominica, Fiji, Islands, The Gambia, Ghana, Grenada, Guyana, India, Jamaica, Kenya, Kiribati, Malawi, Malaysia, Maldives, Mauritius, Mozambique, Namibia, Nauru, New Zealand, Nigeria, Pakistan, Papua New Guinea, Saint Christopher and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Seychelles, Sierra Leone, Singapore, Solomon Islands, South Africa, Sri Lanka, Swaziland, Tanzania, United Republic of Tonga, Trinidad and Tobago, Tuvalu, Uganda, Vanuatu, Western Samoa, Zambia, Zimbabwe.

For further details on visa information, please visit at www.ukvisas.gov.uk/en.



Operating a Business in the UK

Setting up a company

Legal business entities

<i>Different types of companies</i>	<i>Number of partners/ shareholders</i>	<i>Maximum and/or minimum capital</i>	<i>Liabilities</i>	<i>Registration fees</i>
Private Limited Company (Ltd)	Minimum 2 partners except for single-member Private limited Company. Maximum 50 partners.	No minimum. In practice, the minimum subscribed is GBP 100. Totality of the capital must be released.	Liability is limited to the amount of capital contributed.	Notary fees: GBP 140; Registration to the Companies House: GBP 30.
Public Limited Company (Plc)	Minimum 2	Minimum GBP 50,000 totally subscribed, obligation to release 25% at the constitution.	Liability is limited to the amount of capital contributed.	Notary fees: GBP 140; Registration to the Companies House: GBP 30.
Partnership	No minimum.	No minimum capital.	Partners' liability is joint and indefinite	Notary fees: GBP 140; Registration to the Companies House: GBP 30.
Limited Partnership	No minimum.	No minimum capital.	Liability is limited.	Notary fees: GBP 140; Registration to the Companies House: GBP 30.
Unlimited Company	No minimum.	No minimum capital.	Partners' liability is joint and several	Notary fees: GBP 140; Registration to the Companies House: GBP 30

Business setup procedures

Status consists of a "Memorandum of Association" and "Articles of Association". Status and capital must be registered with the "Companies Registration Office" where the company is located, which approves the company's registered name and delivers a certificate of compliance. The Companies Registration Office delivers a registration number and a certificate of registration. Once these documents are provided, the company is legally constituted and can start its activity. These procedures take about 6 weeks. As for branches, procedures are shorter since they are limited to an activity declaration with the Register of companies, within one month after the activity starts.

TAXES – ACCOUNTING

Tax rate for foreign companies

The UK has a low-tax, low-allowance system of taxation and the government believes it is important to maintain a competitive tax system.

A UK-resident company is subject to corporation tax on its worldwide profits with credit given for most overseas taxes. A non-UK-resident company is subject to corporation tax only in respect of the profits of its PE in the UK and chargeable gains on assets used or held for the purpose of the trade or PE. If a non-resident company carries on an investment activity in respect of UK sources of income, it will be subject to income tax. A company is UK tax resident if it is incorporated in the UK or, if not incorporated in the UK, if its place of central management and control is in the UK.

Capital gains taxation

In the United Kingdom, for companies, capital gains are subject to tax at the marginal rate of corporation tax.

Main allowable deductions and tax credit

Companies may deduct from gross trading profits all expenditure that is wholly and exclusively laid out for the purposes of the trade. Payments of indirect taxes are often deductible, as are most charitable contributions. Complicated



provisions apply to deductions for certain employee share and share option schemes that, in general, do not follow the accounting treatment.

Other corporate taxes

National Insurance Contributions (NIC)
Licenses for motor vehicles
Municipal property tax (rates)

Tax year

The fiscal year begins on April 5th and ends on April 4th of the next year.

Reaching the consumers

Consumer behavior

Consumers respond well to advertising and will buy if they see an advantage such as price, quality, superior design, branding or environmental benefits. After-sales service is important as consumers do not hesitate to complain and defend their rights.

Consumer profile and purchasing power

The UK has a growing population, which has increased faster in recent years. The UK population is ageing but not as fast as the populations of many other EU25 countries. In mid-2006, the average age was 39 years, an increase on 1971 when it was 34,1 years. Approximately one in five people in the UK were then aged under 16 and one in six people were aged 65 or over. With a stable, service-focused economy, high employment and long working hours, consumer income and expenditure has been rising in recent years. With the so-called 'credit crunch', this is now slowing down.

The gap between 'have' and 'have not' is also widening. Therefore, the country presents a contrasted picture. This is illustrated in many ways: for example, while the country is highly urbanized, it places a high value on country living. Consumer loyalty has weakened due to increased mobility and easy accessibility to product information. Thus, consumers are increasingly shopping around for the best deals and stores offer loyalty schemes to keep their custom.

Market access Procedures

Non tariff barriers

In accordance with its European Union membership, United Kingdom applies the European Union (EU) rules that are in force in all European Union countries. While the EU has a rather liberal foreign trade policy, there is a certain number of restrictions, especially on farm products, following the implementation of the CAP (Common Agricultural Policy): the application of compensations on import and export of

farm products aimed at favouring the development of agriculture within the EU, implies a certain number of control and regulation systems for the goods entering the EU territory.

Moreover, for sanitary reasons, regarding Genetically Modified Organisms (after being allowed in the European territory), their presence should be systematically specified on packaging. The beef cattle bred on hormones is also forbidden to import.

The BSE crisis (often called the "mad cow disease") urged the European Authorities to strengthen the phytosanitary measures to make sure of the quality of meats entering and circulating in the EU territory. The principle of precaution is now widespread: in case of doubt, the import is prohibited until proof is made of the non-harmfulness of products.

Customs duties and taxes on imports

The average rate effectively applied to manufactured goods, minerals and metals in EU 15, as evaluated by UNCTAD was 1.44% in 2006. The duties for non-European countries are relatively low, especially for manufactured goods (4.2% on average for the general rate). It is one of the lowest in the world.

Customs classification

The Combined Nomenclature of the European Community (EC) integrates the HS nomenclature and supplements it with its own subheadings with an eight digit code number and its own Legal Notes created for Community purposes.

Import procedures

When introducing goods into United Kingdom, exporters shall fill in an intrastate declaration. An individual valuation declaration should normally accompany the import entry for goods liable to customs duty where the value of the goods exceeds £6,000. However, if you regularly import dutiable goods, you can save time by completing and registering a general valuation statement.

The case of samples

It is possible to import goods deemed to be of negligible value, such as commercial samples, free of duty and VAT.

Organizing Goods Transport

Main useful means

97% of the British external trade volume is handled by sea transport: it consists in about 600 million tons a year. There are hundreds of ports well-equipped for goods transportation. The most important are London, Plymouth, Southampton, Aberdeen, Liverpool, Felixstowe and Dover. England, Scotland, and Wales hold more than 80 ports as members



in the British Ports Association, whose aim is to represent and protect its members from the market turmoil and to integrate European and international policies. The domestic connections are regularly ensured by domestic companies like British Midlands, Air UK/KLM, Easyjet and British Airways.

Roads are dense and effective. United Kingdom is a powerful market of the European road transport and since the market was liberalised on the European level, this sector has undergone strong upheavals. The government, through the Department of Transport, has called on the private sector to finance the creation, financing and construction of new roads, and a toll-system on highways will be the next step.

Various plans of improvement of the railway infrastructure such as the modernisation of tracks in West Midlands, a high speed connection between South and North as well as a project joining the East and the West are under study.

Since December 1994, Great Britain has been connected with the European continent by the Channel, exploited by Eurotunnel company and the train Eurostar (Eurotunnel).

Useful Addresses

High Commission of India in UK

High Commission of India

India House, Aldwych
London WC2B 4NA
United Kingdom
Tel. : 00-44-207-8368484
Fax : 00-44-207-8364331
E-mail : 114343.3045@compuserve.com
Website : www.hcilondon.org

Consulate General of India

17, Rutland Square
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E-mail : indianconsulate@btconnect.com
Website : www.cgiedinburgh.org

Consulate General of India

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High Commission of UK in India

British High Commission

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Website : www.ukinindia.com

Deputy High Commission

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Department for International Development (India)

Urban poverty Alleviation
Department Corporation of Cochin
Parmara Shopping Complex
Haji KCM
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Ernakulam 682018
Tel. : 2396116
Fax : 23936663

Consular Office

302, Manguirish Building, 3rd Floor
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Fax : 44-207-565-2049
E-mail : info@britishchambers.org.uk
Website : <http://www.britishchambers.org.uk/>

Aberdeen and Grampian Chamber of Commerce

213 George Street
AB25 1XA Aberdeen, Scotland
United Kingdom
Tel. : 44-1224-620-621
Fax : 44-1224-213-221
E-mail : info@agcc.co.uk
Website : <http://www.agcc.co.uk>

East Lancashire Chamber of Commerce & Industry

Red Rose Court
Clayton Business Park
BB5 5JR Lancashire Accrington
United Kingdom
Tel. : 44 (0)1254 388400
Fax : 44 (0)1254 351900
E-mail : m.lockett@chamberelancs.co.uk
Website : <http://www.chamberelancs.co.uk>

Ashford Chamber of Commerce & Industry

Ashford Business Point
Waterbrook Avenue
TN24 0LH ASHFORD
United Kingdom
Tel. : 44-1233-503838
Fax : 44-1233-503687
E-mail : abp@ashford-chamber.co.uk

Barnsley Chamber of Commerce & Industry

Business Innovation Centre
Innovation Way
S75 1JL Barnsley
United Kingdom
Tel. : 44-1226-217-770
Fax : 44-1226-215-729
E-mail : info@barnsleychamber.co.uk
Website : <http://www.barnsleychamber.co.uk>

North Hampshire Chamber of Commerce & Industry

Business Support Centre, Deanes Building
London Road
RG21 7YT Hampshire Basingstoke
United Kingdom
Tel. : 44-1256-352275
Fax : 44-1253-479391

Northern Ireland Chamber of Commerce and Industry

22 Great Victoria Street
BT2 7BJ Northern Ireland Belfast
United Kingdom
Tel. : 44-28 9024 4113
Fax : 44-28 9024 7024
E-mail : mail@northernirelandchamber.com
Website : <http://www.northernirelandchamber.com>

**Bicester & District Chamber of Commerce**

8 Wordsworth Close
OX6 8YD Bicester
United Kingdom
Tel. : 44-1869-241898
Fax : 44-1869-321079
E-mail : john@sfas.demon.co.uk

Wirral Chamber of Commerce & Industry

16 Grange Road West
Lord Leverhulme Chambers
CH41 4DA Merseyside Birkenhead
United Kingdom
Tel. : 44-151 647 8899
Fax : 44-151 650 0440
E-mail : mail@wirralchamber.u-net.com

Birmingham Chamber of Industry and Commerce

Chamber of Commerce House
75 Harbourne Road
B15 3DH Birmingham
United Kingdom
Tel. : 44-121-454-6171
Fax : 44-121-455-8670
E-mail : enquiries@birminghamchamber.org.uk
Website : <http://www.bci.org.uk/>

**Bolton & Bury Chamber of Commerce,
Training & Enterprise**

Clive Street, Clive House
BL1 1ET Lancashire Bolton
United Kingdom
Tel. : 44-845-601-6010
Fax : 44-1204-363-212
E-mail : enquiries@bolton-and-bury-chamber.co.uk
Website : <http://www.bolton-and-bury-chamber.co.uk/>

Boston Chamber of Commerce & Industry

Boston Business Centre
Norfolk Street
PE21 9HH Boston
United Kingdom
Tel. : 44-1205-358800
Fax : 44-1205-359388

Bradford Chamber of Commerce & Industry

Devere House, Vicar Lane
BD1 5AH Little Germany Bradford
United Kingdom
Tel. : 44-1274-772777
Fax : 44-1274-771587
E-mail : international@bradfordchamber.co.uk
Website : <http://www.bradford.chamber.co.uk>

Leeds Chamber of Commerce

C/o Chamber Management Services, Phoenix House
Rushton Avenue
BD3 7BH Bradford
United Kingdom
Tel. : 44-1274-772777
Fax : 44-1274-771081
E-mail : information@leeds.chamber.co.uk
Website : <http://www.leeds.chamber.co.uk/>

Bristol Chamber of Commerce and Initiative

16 Clifton Park
BS8 3BY Bristol
United Kingdom
Tel. : 44-117-9737373
Fax : 44-117-9745365
E-mail : enquiries@bccci.westec.co.uk
Website : <http://www.business-in-the-west.org.uk>

Sussex Enterprise

Greenacre Court
Station Road
RH15 9DS Burgess Hill
United Kingdom
Tel. : 44-1444-259-259
Fax : 44-1444-259-190
E-mail : marketing@sussexenterprise.co.uk
Website : <http://www.sussexenterprise.co.uk/>

Burton Upon Trent & District Chamber of Commerce

Gretton House; Waterside Court
Third Avenue; Centrum 100
DE14 2WQ Burton Upon Trent
United Kingdom
Tel. : 44-1283-563761
Fax : 44-1283-510753
E-mail : services@burtonchamber.co.uk

Bury St Edmunds Chamber of Commerce and Industry

IP33 1BE Bury St Edmunds
United Kingdom
Tel. : 44-1284-762916

**Cambridge & District Chamber of Commerce
& Industry**

Endeavour House
The Vision Park, Histon
CB4 9ZR Cambridgeshire Cambridge
United Kingdom
Tel. : 44-1223-237414
Fax : 44-1223-237405
E-mail : enquiries@cambridgechamber.co.uk
Website : <http://www.cambridgechamber.co.uk>

**Canterbury & District Chamber of Commerce**

CT1 2TG Canterbury
United Kingdom
Tel : 44-1227-763033
Fax : 44-1227-459840

Cardiff Chamber of Commerce Trade & Industry

Wood Street, St Davids House East
CF10 1ES Cardiff
United Kingdom
Tel : 44 (0)29 2034 8280
Fax : 44 (0)29 2037 7653
E-mail : enquiries@cardiffchamber.co.uk
Website : <http://www.cardiffchamber.co.uk/>

Milton Keynes and North Bucks Chamber of Commerce, Training and Enterprise

Tempus, 249 Midsummer Boulevard
MK9 1EU Central Milton Keynes
United Kingdom
Tel : 44-1908-259000
Fax : 44-1908-230130
E-mail : tempus@mk-chamber.co.uk
Website : <http://www.mk-chamber.co.uk/>

Gloucestershire Chamber of Commerce

Chargrove House
Main Road, Shurdington
GL51 5AG Gloucestershire Cheltenham
United Kingdom
Tel : 44-1452-509-510
Fax : 44-1452-509500
E-mail : john.cripps@linkgroup.co.uk
Website : <http://www.linkgroup.co.uk>

Chester, Ellesmere Port & North Wales Chamber of Commerce & Industry

Hilliards Court, Chester Business Park
Wrexham Road
CH4 9QP Chester
United Kingdom
Tel : 44-1244-674111
Fax : 44-1244-681957
E-mail : info@cepnwcc.u-net.com
Website : <http://www.chesterchamco.co.uk>

North Derbyshire Chamber of Commerce & Industry

Commerce Centre, Canal Wharf
S41 7NA Chesterfield
United Kingdom
Tel : 44-1246-211277
Fax : 44-1246-203173
E-mail : chamber@derbyshire.org
Web : <http://www.derbyshire.org/chamber/index.htm>

Cobham Chamber of Commerce

10 Anyards Road
KT11 2JZ Cobham
United Kingdom
Tel : 44-1372-843084
E-mail : info@cobham-chamber.co.uk
Website : <http://www.elmbridge-online.co.uk/cobham/chamber/>

Essex Chambers of Commerce and Industry

8 & 9 St Peters Court
CO1 1WD Colchester
United Kingdom
Tel : 44-1206-765277
Fax : 44-1206-578073
E-mail : info@essexchambers.co.uk
Website : <http://www.essexchambers.co.uk/>

Essex Chambers of Commerce and Industry North Essex Office

8/9 St Peters Court
CO1 1WD Colchester
United Kingdom
Tel : 44-1206-765277
Fax : 44-1206-578073
E-mail : info@essexchambers.co.uk
Website : <http://www.essexchambers.co.uk>

North Wales Chamber of Commerce - Colwyn Bay Area Office

LL29 8PE Colwyn Bay
United Kingdom
Tel : 44-1492-530232
Fax : 44-1492-531686

Congleton Chamber of Commerce and Enterprise

Riverside Mill
Mountbatten Way
CW12 1DM Congleton
United Kingdom
Tel : 44-1260-294-500
Fax : 44-1260-294-501
E-mail : congletonchamber@sectec.co.uk
Website : <http://www.sectec.co.uk>

Coventry and Warwickshire Chamber of Commerce, Training & Enterprise

Oak Tree Court, Binley Business Park
Harry Weston Road
CV3 2UN Coventry
United Kingdom
Tel : 44-024 76 654321
Fax : 44-024 76 450242
E-mail : chriss@cw-chamber.co.uk
Website : <http://www.cw-chamber.co.uk/>

**Crewe & Nantwich Chamber of Commerce and Enterprise**

Electra House, Electra Way
Crewe Business Park
CW1 6YX Crewe
United Kingdom
Tel. : 44-1270-504-700
Fax : 44-1270-504-701
E-mail : crewechamber@sectec.co.uk
Website : <http://www.sectec.co.uk>

Croydon Chamber of Commerce & Industry

Commerce House
1 Wandle Road
CR9 1HY CROYDON
United Kingdom
Tel. : 44-020-8680-2165
Fax : 44-020-8688-4587
E-mail : info@croydonchamber.org.uk
Website : <http://www.croydonchamber.org.uk>

The Kent Thames-side Chamber of Commerce

The Royal Manor Gatehouse
Priory Road
DA1 2BJ Kent Dartford
United Kingdom
Tel. : 44-1322-275667
Fax : 44-1322-273043
E-mail : info@kentthamesside-chamber.co.uk
Website : <http://www.kentthamesside-chamber.co.uk>

Southern Derbyshire Chamber of Commerce

Riverside Park, Raynesway
Innovation House
DE21 7BF Derby
United Kingdom
Tel. : 44-1332-548002
Fax : 44-1332-548088
E-mail : international@sdchamber.co.uk
Website : <http://www.sdchamber.co.uk>

Doncaster Chamber of Commerce & Enterprise

Enterprise House, White Rose Way
Hyde Park
DN4 5ND Doncaster
United Kingdom
Tel. : 44-1302-341000
Fax : 44-1302-739999
E-mail : chamber@dcce.co.uk

Dover & District Chamber of Commerce & Industry

White Cliffs Business Centre
Honeywood Road
CT16 3EH Whitfield Dover
United Kingdom
Tel. : 44-1304-824955
Fax : 44-1304-822354
E-mail : dover-business@UKpages.co.uk

Dudley and Sandwell Chambers of Commerce

Chamber House, Churchill Precinct
DY2 7BL West Midlands Dudley
United Kingdom
Tel. : 44-1384-343534
Fax : 44-1384-821405
E-mail : dudleychamber-guest@btinternet.com
Website : <http://www.dudsand-chambers.co.uk/>

Dundee & Tayside Chamber of Commerce & Industry

Panmure Street
DD1 1ED Dundee
United Kingdom
Tel. : 44-1382-201122
Fax : 44-1382-229544
E-mail : admin@dundeechamber.co.uk
Website : <http://www.dundeechamber.co.uk/>

North East Chamber of Commerce Trade & Industry

Aykley Heads Business Centre
Aykley Heads
DH1 5TS Durham
United Kingdom
Tel. : 44 (0) 191 386 1133
Fax : 44 (0) 191 386 1144
E-mail : information@ne-cc.com
Website : <http://www.ne-cc.com>

Edinburgh Chamber of Commerce and Enterprise

Conference House, The Exchange
152 Morrison Street
EH3 8EB Edinburgh
United Kingdom
Tel. : 44-131-477-7000
Fax : 44-131-477-7002
E-mail : info@ecce.org
Website : <http://www.ecce.org/>

Exeter Chamber of Commerce

6 Sunhill Lane, Topsham
EX3 0BR Exeter
United Kingdom
Tel. : 44-1392-873828
Fax : 44-1392-877939
E-mail : ecc@eclipse.co.uk
Website : <http://www.exeter-chamber-of-commerce.co.uk/>

**Central Scotland Chamber of Commerce & Industry**

Haypark Business Centre
Marchmont Avenue
FK2 0NZ Polmont Falkirk
United Kingdom
Tel. : 44-1324-716868
Fax : 44-1324-719899
E-mail : enquiries@central-chamber.co.uk
Website : <http://www.central-chamber.co.uk/>

Shepway Chamber of Commerce & Industry

2 Bouverie Road West
CT20 2RX Folkestone
United Kingdom
Tel. : 44-1303-256666
Fax : 44-1303-226467

Grantham Chamber of Commerce

C/o South Lincs Enterprise Agency
Springfields House Conference, Springfield Road
NG31 7BJ Lincs Grantham
United Kingdom
Tel. : 44-1476-568970
Fax : 44-1476-575758

Honiton and District Chamber of Commerce

19, The Orchard
Otter Valley Park
EX14 8ST Devon Honiton
United Kingdom
Tel. : 4401404-42445
E-mail : chamber@gridlink.clara.net

Mid Yorkshire Chamber of Commerce and Industry Ltd.

Commerce House, Wakefield Road, Aspley
HD5 9AA West Yorkshire Huddersfield
United Kingdom
Tel. : 44-1484 438800
Fax : 44-1484 514199
E-mail : MYCCI@chambercom6.bdx.co.uk
Website : <http://www.chambercom.co.uk>

Hull and Humber Chamber of Commerce, Industry and Shipping

34/38 Beverley Rd
HU3 1YE East Yorkshire Hull
United Kingdom
Tel. : 44 1482 324976
Fax : 44 1482 213962
E-mail : info@hull-humber-chamber.co.uk
Website : <http://www.hull-humber-chamber.co.uk>

Inverness & District Chamber of Commerce

P.O. Box 5512
IV2 3ZE Scotland Inverness
United Kingdom
Tel. : 44-1463-718131
Fax : 44-1463-718131
E-mail : enquiry@inverness-chamber.co.uk
Website : <http://www.netmedia.co.uk/users/chambers/>

Useful Links**Business Environment****Standards**

British Standards Institution (www.bsi-global.com)
The United Kingdom Accreditation Service (www.ukas.com)

Ministries

British Monarchy (www.royal.gov.uk)
Parliament (www.parliament.uk)
Prime Minister's Office (www.pm.gov.uk)
Ministry of Agriculture, Fisheries and Food (MAFF) (www.defra.gov.uk/maff_redirect.htm)
Department of Trade and Industry (www.dti.gov.uk)
Directorate of Standardization (Dstan) (www.dstan.mod.uk)
Inland Revenue (www.inlandrevenue.gov.uk/index.htm)

Statistical Office

Office for National Statistics (www.statistics.gov.uk)

Central Bank

<http://www.bankofengland.co.uk/>

Stock Exchange

FTSE The Index Company (www.ftse.com)
London Stock Exchange (www.londonstockexchange.com)

Search Engines

Yahoo! UK (<http://uk.yahoo.com>)
250000 (www.250000.co.uk)
AltaVista.co.uk (<http://uk.altavista.com>)
Curry Guide (www.curryguide.com)
Excite.co.uk (www.excite.co.uk)
GBP (www.great-british-pages.co.uk)
Hotbot.uk (www.hotbot.lycos.co.uk)
Lifestyle UK (www.lifestyle.co.uk)
Lycos.co.uk (www.lycos.co.uk)
Mirago (www.mirago.co.uk)
Mugomilk (www.mugomilk.co.uk)
Netscape.uk (www.netscape.co.uk)
Search.uk (<http://uk.searchengine.com>)
Splut (www.splut.com)



UK Directory (www.ukdirectory.co.uk)
UK Index (www.ukindex.co.uk)
UK Plus (www.ukplus.co.uk)
WhatsNew.com (www.whatsnew.com)
Yell (<http://search.yell.com/search/DoSearch>)

Economic portals

Economy Watch (www.economywatch.com/world_economy/united-kingdom/index.html)

Reaching the consumers

Consumers associations

National Consumer Council (www.ncc.org.uk)
UK Consumers' Association (www.which.co.uk)

Main advertising agencies

Saatchi & Saatchi (www.saatchi.co.uk)
Publicis Groupe SA (www.igniteconversations.com)
WPP Group plc (www.wpp.com)
Aegis Group plc (www.aegisplay.com)

Organizations in the retail sector

British Retail Consortium (www.brc.org.uk)

Customs

English government website (<http://customs.hmrc.gov.uk>)

Organizing goods transport

Ports

Heathrow International Airport (www.heathrow.co.uk)
British Ports Association (www.britishports.org.uk)
Port of London (www.portoflondon.co.uk)
UK Rail (www.rail.co.uk)
Eurostar (www.eurostar.com)
The tube (www.thetube.com)

Airports

Heathrow International Airport (www.heathrowairport.com)

Air transport organizations

British Airports Authority (BAA) (www.baa.com)

Rail transport organizations

UK Rail (www.rail.co.uk)
Department of transport (www.dft.gov.uk)

Business Directories

Yellow Pages (<http://search.yell.com/search/DoSearch>)
UK Business Directory (www.business-directory-uk.co.uk)

Manufacturers associations of the main industries

CBI (Confederation of British Industry) (www.cbi.org.uk)
The Society of British Aerospace Companies (www.sbac.co.uk)
Industry Forum of the Society of Motor Manufacturers & Traders (SMMT) (www.smmt.co.uk/home.cfm)

Unions

TUC (www.tuc.org.uk)
STUC (www.stuc.org.uk)
Wales TUC (www.tuc.org.uk/tuc/regions_info_wales.cfm)
Amicus (www.amicustheunion.org)

Labor regulation bodies

Department for Work and Pensions (www.dwp.gov.uk)

Other useful resources

Traveling in UK

Passport and visa service

UK Border Agency (www.ukvisas.gov.uk)

Maps of urban networks

Transport for London (Maps) (www.tfl.gov.uk/gettingaround/1106.aspx)

Rail companies

Rail.co.uk (www.rail.co.uk)

Tourism organizations

British Tourist Authority (www.visitbritain.com)
Official on-line Guide to England (www.travelengland.org.uk)

Free translation tools

WorldLingo - Free online language translator (www.worldlingo.com)
Systran - Free online translation box (www.systran.co.uk)
Prompt - Free on-line translator (www.online-translator.com)

To find an accommodation

Visit Britain (www.visitbritain.com)
Accommodation associations' websites (www.tourismtrade.org.uk)

(Source : EEPC INDIA Website, Statistics Department – EEPC INDIA, www.fita.org)