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Government of India  
Ministry of Commerce & Industry  
Directorate General of Foreign Trade  
Udyog Bhawan, New Delhi

Date: 06.02.2018

Trade Notice No. 23 / 18

To,

1. All Regional Authorities of Directorate General of Foreign Trade
2. Members of Trade

Subject: Advise to exporters to promptly check Shipping Bill transmission status on ICEGATE and DGFT websites.

It has come to notice of this Directorate that when exporters login into DGFT System for MEIS application, sometimes Shipping Bill data is not found available in DGFT System. It takes considerable time to get the SB data available in DGFT System and, therefore, availing of FTP benefits, like MEIS, by exporter is delayed.

The Shipping Bill data is transmitted from Customs Port Offices to ICEGATE server and subsequently to DGFT server. To overcome this issue, it is advised to exporters to check the Shipping Bill transmission status first on ICEGATE and then on DGFT website after 72 hours from integration of SB with ICEGATE. If the SB data is not available on ICEGATE or DGFT, the issue should be reported to the concerned authorities. The issue can be registered with DGFT in the Contact@DGFT service available on DGFT website and the issue details can be shared with DGFT EDI helpdesk by sending an e-mail at [dgftedi@nic.in](mailto:dgftedi@nic.in) quoting the Contact@DGFT reference number.

The transmission status of a SB can be checked on ICEGATE website (<https://www.icegate.gov.in/>) under 'Services->Public Enquiry-> DGFT Shipping Bill Integration Status' option and the same can be checked at DGFT website (<http://dgft.gov.in/>) under 'User Facilitation-> Shipping Bills Received from Customs' for an IEC option.



(K. P. Singh)  
Deputy Director General of Foreign Trade